

Scoot's Flight Schedules for September 2020

Updated on 10 September 2020, 9.00pm (GMT+8)

SOUTHEAST ASIA

Palembang, Indonesia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Palembang	September	22	18:10	18:20	TR250
Palembang – Singapore	September	22	19:15	21:30	TR251

Pekanbaru, Indonesia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Pekanbaru	September	17	10:55	10:55	TR252
Pekanbaru – Singapore	September	17	11:45	13:50	TR253

Surabaya, Indonesia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Surabaya	September	18, 25	08:15	09:35	TR262
Surabaya – Singapore	September	18, 25	10:15	13:35	TR263

Yogyakarta, Indonesia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Yogyakarta	September	29	08:25	09:30	TR212
Yogyakarta – Singapore	September	29	10:15	13:20	TR213

Ipoh, Malaysia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Ipoh	September	13, 20, 27	11:20	12:30	TR480
Ipoh – Singapore	September	13, 20, 27	13:10	14:30	TR481

Kuala Lumpur, Malaysia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Kuala Lumpur	September	21	09:45	10:55	TR452
Kuala Lumpur – Singapore	September	21	11:35	12:50	TR453

Kuching, Malaysia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Kuching	September	13, 20, 27	18:45	20:15	TR430
Kuching – Singapore	September	13, 20, 27	20:55	22:20	TR431

Penang, Malaysia

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Penang	September	18, 25	09:00	10:20	TR426
Penang – Singapore	September	18, 25	11:00	12:30	TR427

Clark, Philippines

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Clark	September	14, 21, 28	09:15	13:00	TR386
Clark – Singapore	September	14, 21, 28	14:20	18:00	TR387

NORTHEAST ASIA

Guangzhou, China

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Guangzhou	September	13, 20, 27	05:15	09:25	TR100
Guangzhou – Singapore	September	13, 20, 27	10:40	14:40	TR101

Nanjing, China

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Nanjing	September	17, 24	11:10	16:30	TR180
Nanjing – Singapore	September	17, 24	17:45	23:25	TR181

Hong Kong

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Hong Kong	September	13, 15, 18, 20, 22, 25, 27, 29	14:15	18:20	TR980
Hong Kong – Singapore	September	13, 15, 18, 20, 22, 25, 27, 29	19:20	23:15	TR981

Kaohsiung

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Kaohsiung	September	19, 26	06:05	10:25	TR884
Kaohsiung – Singapore	September	20, 27	15:30	19:35	TR885

Taipei - Seoul

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Taipei	September	11, 18, 25	09:10	14:00	TR880
Taipei – Seoul	September	11, 18, 25	15:00	18:35	TR880
Seoul – Taipei	September	12, 19, 26	09:40	11:20	TR881
Taipei – Singapore	September	12, 19, 26	12:20	16:50	TR881

Taipei – Tokyo (Narita)

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Taipei	September	16, 23, 30	07:00	11:35	TR882
Taipei – Tokyo (Narita)	September	16, 23, 30	12:35	16:55	TR882
Tokyo (Narita) – Taipei	September	17, 24	10:00	12:45	TR883
Taipei – Singapore	September	17, 24	13:45	18:20	TR883

AUSTRALIA

Perth

Route	Month	Date(s)	Departure time	Arrival time	Flight number
Singapore – Perth	September	14, 15, 21, 22, 28, 29	12:00	17:00	TR8
		11, 18, 25	15:30	20:35	TR16
Perth – Singapore	September	14, 15, 21, 22, 28, 29	18:00	23:45	TR9
		11, 18, 25	21:50	03:15 (+1)	TR17

Flight schedules may be subject to change due to regulatory reasons.

Scot will continue to adjust our network in response to the COVID-19 outbreak.

All other Scot flights originally scheduled for the month of September will be cancelled. Travel restrictions are in place around the world to contain the spread of COVID-19. It is the responsibility of customers to check with the relevant authorities to ensure that they have the necessary documentation and are eligible to travel to and enter their destination country.

Travel requirements and green lane arrangements

Kindly note that from 28 August 2020, all passengers, including Chinese nationals, departing Singapore for mainland China must present a certified health declaration form or green "HS" health code issued by the Chinese Embassy in Singapore during check in. A Covid-19 nucleic acid test is required as part of the submission to the embassy, and must be taken within five days before boarding. For more information, please click [here](#).

The Civil Aviation Authority of Singapore (CAAS) has announced that travellers [will gradually be allowed to transit through Singapore's Changi Airport from 2 June 2020](#). Scot customers can transit through Singapore Changi Airport from selected points, to any destination in the SIA Group network currently operated by Singapore Airlines, SilkAir or Scot. Transfers to and from flights operated by other airlines are currently not allowed. For more information, please click [here](#).

The Singapore Government has also announced plans to develop 'green lanes' for essential travel with selected countries. Details of the Singapore-China fast lane arrangements are available [here](#) and Singapore-Malaysia fast lane arrangements are available [here](#).

Customers affected by Flight Cancellations

All customers affected by the flight cancellations will be notified progressively, and will have two options to claim a refund on the unused portion of their itinerary.

1. A 100% refund via the original method of payment, or
2. A 120% refund in Scot vouchers, valid for 12 months.

More information on Scot's refund policy can be found [here](#).

Those who booked through third-party booking channels or travel agencies are advised to contact the relevant channel or agents for assistance with refunds.

Due to high call volumes at our call centre, customers who wish to contact Scot may do so via alternative channels such as our [online feedback form](#), or via [Facebook Messenger](#).

For all new bookings made on our website, mobile app or WeChat mini booking site from now till 30 November 2020 (inclusive), Scoot is extending a one-time free date change (fare difference may apply) so as to give customers more confidence to plan ahead for their travels. For these bookings, the one-time free date change can be utilised up to four hours before the scheduled flight departure time.

The one-time free date change can be done at the customer's convenience through our "[Manage My Booking](#)" page or on our mobile app, so that they do not have to contact our call centre.

COVID-19: Scoot Passengers Transiting Through Singapore

Scoot, Singapore Airlines and SilkAir customers can transit through Singapore Changi Airport from selected points in Australia, China, Denmark, France, Germany, Hong Kong SAR, Italy, Japan, New Zealand, South Korea, Spain, Switzerland, Taiwan, the Netherlands, and the United Kingdom, to any destination in the SIA Group network currently operated by SIA, SilkAir or Scoot.

Cities approved for SIA, SilkAir and Scoot transit flights through Singapore:

	City	Airline
Australia	Adelaide	Singapore Airlines
	Brisbane	Singapore Airlines
	Melbourne ¹	Singapore Airlines
	Perth	Singapore Airlines, Scoot
	Sydney	Singapore Airlines
Cambodia	Phnom Penh	SilkAir
China²	Chongqing	SilkAir
	Guangzhou	Scoot
	Nanjing	Scoot
	Shanghai	Singapore Airlines
Denmark	Copenhagen	Singapore Airlines
France	Paris	Singapore Airlines
Germany	Frankfurt	Singapore Airlines

¹ Due to further restrictions imposed by the Australian Government, Scoot will not operate passenger services from Singapore to Melbourne from 1 July to 24 October 2020. Flights from Melbourne to Singapore from 1 July to 24 October 2020 are operating as listed.

² Please note that due to regulatory requirements, transfers to destinations in Mainland China are currently not allowed.

Hong Kong SAR, China	Hong Kong	Singapore Airlines, Scoot
Indonesia	Jakarta	Singapore Airlines
	Medan	SilkAir
	Palembang	Scoot (from 22 September 2020)
	Pekanbaru	Scoot (from 17 September 2020)
	Semarang	Scoot (from 21 October 2020)
	Surabaya	Singapore Airlines, Scoot
	Yogyakarta	Scoot (from 29 September 2020)
Italy	Milan	Singapore Airlines
Japan	Osaka	Singapore Airlines
	Tokyo (Narita)	Singapore Airlines, Scoot
Malaysia	Ipoh	Scoot
	Kuala Lumpur	Singapore Airlines, SilkAir, Scoot
	Kuching	Scoot
	Penang	Scoot

New Zealand	Auckland	Singapore Airlines
	Christchurch	Singapore Airlines
Republic of Korea	Seoul	Singapore Airlines, Scoot
Spain	Barcelona	Singapore Airlines
Switzerland	Zurich	Singapore Airlines
Taiwan	Kaohsiung	Scoot (from 19 September 2020)
	Taipei	Singapore Airlines, Scoot
Thailand	Bangkok (Suvarnabhumi)	Singapore Airlines
The Netherlands	Amsterdam	Singapore Airlines
The United Kingdom	London (Heathrow)	Singapore Airlines
Turkey	Istanbul	Singapore Airlines
Vietnam	Hanoi	Singapore Airlines

	Ho Chi Minh City	Singapore Airlines
--	------------------	--------------------

Please note that these transit flights are only for outbound journeys from the selected cities above. Passengers will not be able to transfer from other points in the SIA Group network through Singapore into these cities. Return flights transiting through Singapore are possible only if passengers are transferring from one of these eligible cities to another.

For example, customers may book a return flight for Hong Kong – Singapore – Perth, as both Hong Kong and Perth are among the list of departure cities for transit flights. However, customers may only book a one-way outbound journey from Perth – Singapore – Penang, as Penang is not among the list of departure cities for transit flights.

Transfers are only allowed on flights between airlines within the SIA Group (Scoot, SIA and SilkAir). Transfers to and from flights operated by other airlines are currently not permitted. Passengers should ensure their flights are booked in a single booking. This is to ensure compliance with various authorities' health and safety measures for travel throughout their entire journey during this period.

In view of COVID-19, countries may have imposed additional requirements for travel. Customers transiting through Singapore should ensure that they meet the entry requirements for their final destination.

In line with regulatory requirements, transit passengers will be kept apart from non-transit passengers throughout their journey. This is to ensure the health and safety of our customers and staff.

Seat Selection

To meet regulatory requirements and facilitate contact tracing and safe distancing, online seat selection has been suspended. Instead, customers will be assigned seats when they check in.

Where possible, Scoot will endeavour to seat customers travelling with family, or customers in the same booking, together. Customers should not change seats in-flight.

During Transit

Scoot passengers transiting through Changi Airport will be welcomed by ground handling staff on arrival. Transit customers will be issued with an identifier, which indicates their access to the designated transit holding area. They should not remove the identifier throughout the time they are in the transit holding area.

If the transit time is less than 75 minutes, passengers will be ushered to their boarding gate. For transit times of over 75 minutes, they will be ushered to a designated transit holding area at their departure terminal before boarding their connecting flight. Scoot flights will depart from Terminal 1 of Changi Airport, while SIA and SilkAir flights will depart from

Terminal 3 of Changi Airport. Customers will have to head to the designated transit holding area directly and will not be able to make any stops along the way.

Facilities in the Terminal 1 transit holding area will include food kiosks, vending machines and restrooms. Complimentary Wi-Fi will be available.

Transit passengers may wish to note that Aerotel Singapore, the transit hotel at Changi Airport Terminal 1, is now open for bookings. Ambassador Transit Hotel at Terminal 3 is temporarily closed. Passengers with a hotel booking will first be ushered to airport's transit holding area for verification checks. They will be guided to the transit hotel only after the checks have been completed. They must strictly remain in the hotel throughout their stay. Upon checking out from the hotel, they will be ushered to the transit holding area before their connecting flight.

When it is time to board, transit passengers will be ushered in groups from the transit holding area directly to the boarding gate. They will be invited to board the aircraft first, followed by non-transit passengers.

On Board

There will be dedicated seating zones on board the aircraft to separate the transit and non-transit passengers. Passengers should remain in their designated zone throughout the flight. Upon arrival, non-transit passengers will disembark first, followed by transit passengers.

It is Scoot's highest priority to ensure the health and safety of our customers and crew, and we have enhanced precautionary measures in place to ensure our customers can fly with us safely, with peace of mind. More details can be found [here](#).